# Proposed Methodological for Serious Games Design for Children with Cochlear Implant

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University of the Cauca

September 26, 2016



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## Outline

- Background and Context
- 2 Description Problem
- Objectives
- Objetive I: Cognitive and motor Characteristics
- 5 Objetive II: Adapting a methodology for SG based in UCD
- 6 Objetive III: Guidelines and Design Patterns that support in the Speech Therapy
- Objetive IV: Validating the Methodology
- 8 Research Register & Publications
  - 9 Conclusions and Future Work

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## Hearing Impairment

### Levels of Hearing Loss

#### Occurrence

#### Prelocutiva (born deaf) Postlocutiva (acquired in the life)

#### Intensity

Mild ( 25 to 40dB loss) Moderate (41 to 70 dB loss) Severe (71 to 90 loss) Profound (more than 90dB loss)



#### Communication

Sign Language Reading-Lip Cochlear Implant auditory aids

#### Cognitive / Motors

Spatial Orientation, Memory, Attention Auditory, Perception, Executive Functions

Balance, Velocity of reaction, speed motions

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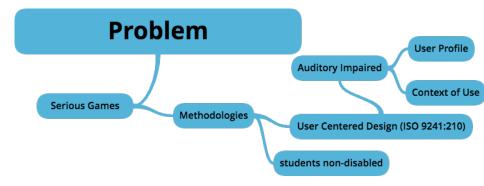
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Characteristics / Methodologies	EMERGO	DOODLE	EDoS	MS	SF
Analysis UX		x			
Actors Communication	x	x	x	x	x
User Aspects		x			
Definition of Pedagogical Objectives	x	x	x	x	x
SG Aspects			x		x
Quantitaties Results					
Design Patterns for SG					x
Details Activities	x		x	x	
Eficiency	x	x	x	x	x
Documentation	x	x	x	x	
Objectives Validation	x			x	

Figura: Analysing Methodologies for Serious Games Design. MF: Marfisi-Schottman SF: Serious Facettes. MF[16, 2, 13, 18]

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#### General

• To propose a methodology for serious games design for children with cochlear implant.

### **Specifics**

- To select cognitive and motor characteristics that can influence in the interaction with serious game, following the discipline of adaptive learning.
- To define/adapt a specific software methodology for Serious Games for children with problems hearing, following the philosophy of User Centred Design (UCD).

### **Specifics**

- Define a set of guidelines and design patterns for developing serious games that support in the speech therapy to the children, considering features of the voice.
- Validate the methodology through of the developing an experience applying serious games for children with cochlear implant in the region of the Valle.

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## Empathy Study

Empathy has become a key concept in design theory. Previous Studies [23]

### **Empathy Map**

#### What they Think and feel?

How is the user feeling about the experience?, what they motivate? What matters to the user? What occupies her thinking? What worries and aspirations does she have?

#### What they listen?

What sounds, they listen? what songs they love? -Ambiental Sounds Perception with more easyly



#### What do they say or do?

What are their activitites? What are they trying to achieve? What is her attitude towards others? What does she do in public? How has her behaviour changed? What they see?

What things in her environment influence her? What competitors is she seeing? What is she seeing friends do? What objects they see? - What games they love? - What storytelling they love?

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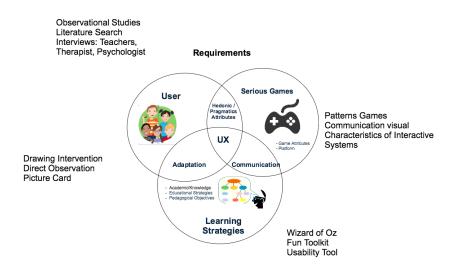


Figura: Analysis Model for Children with Auditory Impaired In [22]

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## Participants

- (7) Deaf children are ages ranged from 12 to 15 years. Mexico in the USAER school in Aguascalientes, a school that enables children with hearing impairment.
- (18) Children with Cochlear Implant ages ranged from 5 to 11 years. Institute for Blind and Deaf children of Valle del Cauca, Colombia.
- (8) Deaf Children Institute of Special Therapy Sens (ITES, Spanish), Club Leones of Valle del Cauca.
- (1) Girl with Reading Lip. Institute for Blind and Deaf children of Valle del Cauca, Colombia.

Ages Groups:

- Group 1: 2 children age 6 years
- Group 2: 5 children age 7 years
- Group 3: 7 children age 8 years
- Group 4: 2 children age 9 years
- Group 5: 2 children age 11 years
- Group 6: 1 children age 12 years

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### Cochlear Implant: Auditory-Verbal, Educational (Literacy), Cognitive.



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

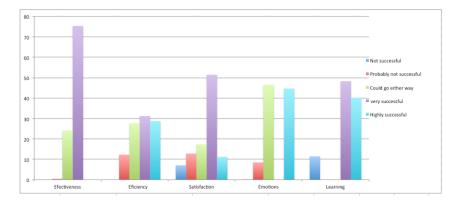
# Analysis: Wizard of Oz

Cochlear Implant: Auditory-Verbal. Analysing applications oriented to therapy, as:

- Speaking with TEO, speech therapy for children to learn verbal language. TEO is the character of game, and he speaks to the child as move along in their activities [9]
- Pre-lingua: is a tool to work of voice therapy. Working acoustic aspects as: intensity, duration, articulation of vowels in Spanish [20].
- Vocaliza: development games to support the phonological level[5]
- Vivoso: tool as support in acoustic aspects. [1]



Figura: Institute for Blind and Deaf children of Valle de Cauca, Colombia. Sandra P. Cano Methodological for Serious Games Design September 26, 2016 16 / 78



#### Figura: Evaluation with Pre-lingua

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## Analysis: Drawing and expressing

### Drawing Intervention (Transition, Pre-Kinder and Kinder).



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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# Analysis: Space

### Drawing Intervention (Transition, Pre-Kinder and Kinder).



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# Analysis: Building

### Drawing Intervention (Transition, Pre-Kinder and Kinder).

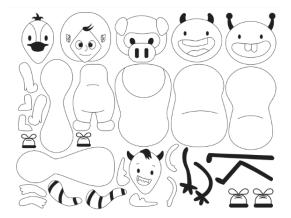


Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

# Analysis: Building

#### Drawing Intervention (Transition, Pre-Kinder and Kinder).



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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# Analysis: Technology

Transition and Pre-Kinder.



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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# Analysis: Cognitive

#### Memory, Visual Attention



## MEMORIA KIDS

## GRUPOLANDIA

Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

# Analysis: Cognitive

#### Memory applied 8 children from transition.



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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# Analysis: Cognitive

#### Results

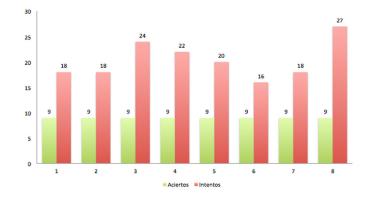


Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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### Analysis: Spatial Orientation



Figura: Institute for Blind and Deaf children of Valle del Cauca, Colombia

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Deaf Children: Educational, Cognitive.



Figura: Deaf Children Institute of Special Therapy Sens (ITES, Spanish), Club Leones of Valle del Cauca

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Deaf Children: Educational, Cognitive.





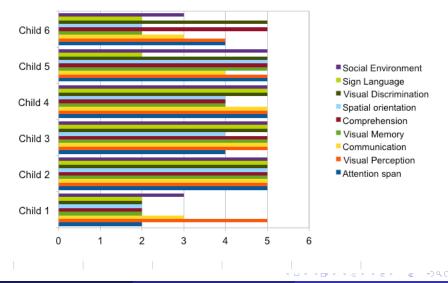
Figura: Mexico in the USAER school in Aguascalientes, a school enables with children with hearing impairment.

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Deaf Children: Educational, Cognitive.



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### Analysis: Applications



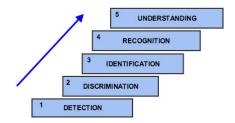
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# Cognitive and Motors Characteristics

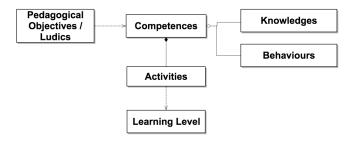
- The University San Buenaventura, Psychology working in Cognitive Processes with Deaf Children. SONAR created for children with limitations visuals and auditory.
- Previous studies have found diferences in: perception [8], long-term memory [15] and visual memory [7]
- Spatial Orientation, memory (visual, auditory), Attention Auditory, Perception.
- Long-term memory have problems in conceptualizing and categorization. Temporary and linguistic codes are better for short term memory [cita]
- Evaluate the developement of Visual Perception is VMI and Frostig Test. Evaluated Areas: Visual perception, motor coordination, visual-motor integration.
- Psycometric test: Test Wechsler (USAER), ENI( in spanish, Evaluación Neusopsicología Infantil), Test Neuropsi.

• Speech rehabilitation. Auditory Verbal Therapy (AVT) set of steps as: sound detection, discrimination of phonemes, sound identification, recognition of sounds and understanting.



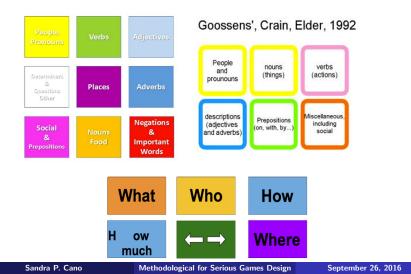
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Based in model proposed by Marfisi-Schottman [16]. Each Skill defined  $C_i$  is connected to set of Knowledges  $(K_n)$  and Behaviours  $(B_n)$ , where  $\sum_{i=1}^{n} K_n + \sum_{i=1}^{n} B_n$ . Skills is composed of activities and each activity is related to learning level and average time making the activity.



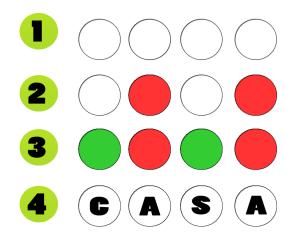
## Analysing Teaching Methods and learning Styles

Color coding symbols by grammatical categories or parts of speech is a well-established practice called Fitzgerald Key, Gossens, Crain, Elder

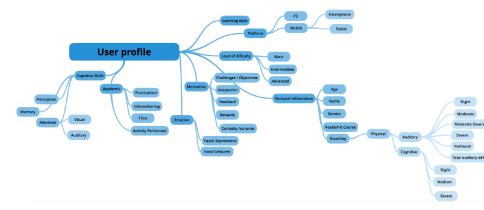


# Analysing Teaching Methods and learning Styles

Invariant Method, proposed Russian language by Daniel Elkonin [11] and adapted to language spanish by Yulia Solovieva and Luis Quintanar [24]



### Taxonomy of User Profile



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### Mini-Games as psychometric tool

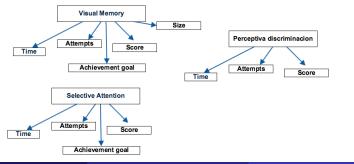
Videogame interface to information capture about cognitive processes, as : memory, spatial orientation, selective attention, auditory perception, among others. Actually, We are capturing the information about cognitive processes by each child, where we take samples of 3 repetition by each child.



Figura: Mini-Games as tool Psychometric **Training with Phonak** in Android devices

## Information Captured

- Information captured from the pre-test is vital for adjusting the level of difficulty of the activities
- Each of the skills (Cognitive Process)tested with the child is taken as a model classify into 3 classes:  $C_i = low(L), medium(M), high(H)$
- Each data row corresponds to X<sup>i</sup> to be used as training data and an X<sub>j</sub><sup>(i)</sup>, which are a set of characteristics (j) corresponding to an observation of a child (i).

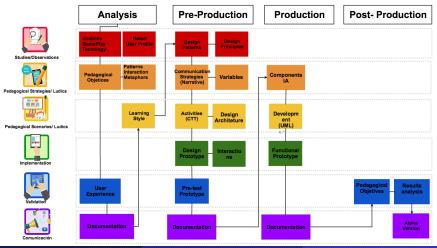


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### Methodology: MECONESIS

Methodology based in Unified Software Development Process[19], which involves CTT notations, BMPN and UML.



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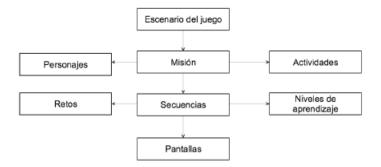
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MECONESIS (in spanish MEtodología para CONcepción de juEgos Serios para nlñoS con discapacidad auditiva), is based in models:

- Analysis Model
- User Model
- Pedagogical Objectives Model
- Tasks Model
- Adaptation Model
- Scenarios Model
- Validation Model

Tool in development : www.meconesis.com.

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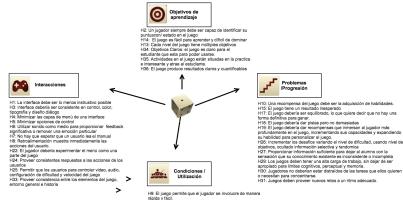
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### MECONESIS: Validation Model

Based in heuristics for serious game design in [??], selecting 34 heuristcs.



H16: La IA debe ser razonable y aún impredecible

H20: Permite a los jugadores construir contenido H12: Diseño para múltiples rutas a través del juego

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#### MECONESIS: Tasks model



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#### Principles

Evaluation **Evaluated Areas** Sources CHILD Methods PARENTS TEACHERS INTERVIEWS MEMORY FAMILY OBSERVATIONS ANOTHER INFORMANTS VISUAL ABILITY (ATTENTION, SPATIAL DRAWING INTERVENTION REGISTER AND EVALUATION PREVIOUS ORIENTATION) FUN TOOLKIT OF THE CHILD AUDITORY ABILITY USE OF TECHNOLOGY MOTOR ABILITY INSTRUMENTS OF EVALUATION (UX) VERBAL LANGUAGE ADAPTATION BEHAVIOUR RESULTS **ANALYSIS** PRINCIPLES EDUCATION GAME MECHANICS **CHILD PROFILE** 

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Were defined 11 principles in education

- A1. Short Words are easy to learn, if the word is more long difficulting to memorize
- A2. Messages must be understandable, using images that can help to represent the message.
- A3. Short texts with pictograms
- A8. Identify levels of learning where that the tasks are related helping to acquire skills.
- A10. Present to the child a set of words with a specific long, and frequency determined.
- A11. Allow to manipulate or built one word through of one support image.

were defined 15 Principles in Game mechanics

- B1. Touch Screen is good interaction for child, who has difficulties using mouse [6]
- B2. The interface must provide feedback to the child on each action that he makes [17]
- B3. The game must have difficulty levels, because not all children have same learning
- B4. The game history and characters have influence in the age and genre of the child
- B9. The Game narrative must be associated with the learning content.
- B11.Allow to the game saves information on different actions that the child does.

Were defined 9 principles in user profile.

- C1. Icons should have a meaning visual to the child. [17]
- C2. They need a feedback sensory about each one of their actions.
- C3. They are distracted easily, therefore they can have problems in focusing their attention.
- C4. Children prefer to interact with portable technologies, as Tablets and Smartphone.
- C5. Their cognitive processes basics, are: Attention, memory and language. Therefore, is important to define elements to capture their attention and combine visual strategies and gestural, for the child can have a better memory.
- C6. Reduce the number of tasks viso-spatial or quantity of information. [12]

Image: Image:

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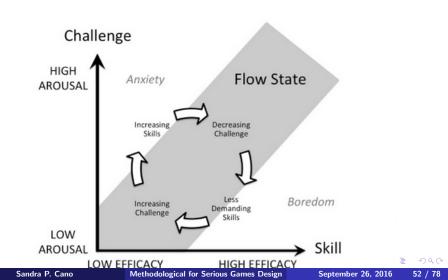
#### **Case Studies**

- Case 1: Teaching literacy based in Fitzgerald Key
- Case 2: Teaching literacy based in Invariant Method
- Case 3: AVT (Auditory Verbal Therapy)



#### Case 1

Study Case carried out with USAER and Institute for Blind and Deaf Children. Serious Games - Flow Csikszentmihalyi



Pedagogical Objectives

- Select the right words to structure a sentence
- Learning to use the Fitzgerald Key scheme through questions
- Identify the different schemes of a sentence, pronouns, nouns, verbs, adjectives and adverbs.
- Adapt difficulty levels learning levels related schemes of sentences.
- Score for each activity performed correctly
- Sort the user depending on the level of learning that is
- Accumulation score
- Keeping track player activity.

- Challenges: Levels of difficulty in reaching targets.[21]
- Rules/goals: rules are the objectives of the game established in order to win, which is very important in the learning part.
- Feedback: Display each of the actions carried out. The indications can be visual, audible or tactile [21]
- Assessment: This measure compares the performance between players. [10]
- Surprise: Random elements within the game [10]
- Interaction: Adaptability and manipulation of the game where the game changes in response to player actions [14]
- Fantasy: The environment through which the game, setting and characters are developed, which involves the player. [21]

### Case 1: Literacy with Fitzgerald

Application of a game to mobile devices as support in literacy learning, using the teaching method called key fitzgerald, which is used as colors code to structure a sentence. It's used in deaf children, whose channel communication is sign language.

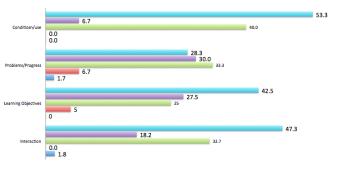




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### Case 1: Evaluating

Heuristic Evaluation taking the validation model proposed. was made with 5 experts in HCI. Were identified aspects to take on account in the game mechanics. The evaluation was composed of 34 heuristics grouped in 4 categories: learning objectives, interaction, problems/progress and conditions/use based in model proposed by [2]



Very well Well Little Vvery little Bad

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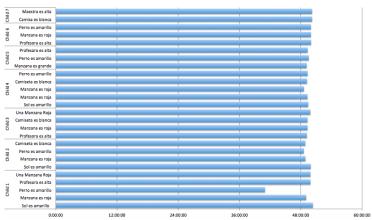
#### Children in the Institute (INCSVC)



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### Case 1: Evaluating

#### Children in the Institute (INCSVC)



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Built with studiants of Graphic Design at University of Cauca. Integrating real Objects



#### Evaluating the Game Story and building the characters



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Gabriela/Gabriel Mama Locua Mutus

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Free running

Figura 2/9 Tarjetas del prototipo del juego. Conocidas como Fonocarda











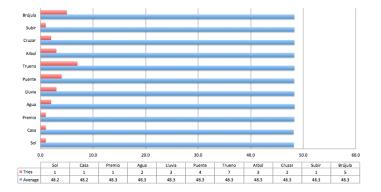


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#### Case 2: Evaluation



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#### Case 3: Training with Phonak



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#### Case 3: Training with Phonak



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- Directed thesis 1 terminated (undergraduate), 2 development
- Articles (7): Springer, IEEE- Latinoamérica, International Journal of Information Technologies and Systems Approach, VAEP-RITA, IEEE Revista Iberoamericana de Tecnologias de Aprendizaje, Hombre -Máquina (UAO), Special issue of the UAIS Journal.
- Articles Conference Paper: (12)
- Chapter: 2 In review

#### Research Register & Publications

#### http://www.phonak.com.co/



#### "Una palabra sin simificado es un sonido vacío". L Wentshy

- V. Amador, I. Multar Artesara, A. Largens Duints, S. Cano, Diselfo de re
- S. Cano, C. Gonaliez, C. Collazos, J. Muhoz, S. Zapata. Agle Software

- · Diseño de un sistema de comunicación interactivo para apeyar el ap



Entrene con Phoneic para niñes con implante:

#### Uso de la Tecnología



El concepto del escenario se basa en la construcción de un mundo imaginario, donde el



"Una palabra sin significado es un sonido vacío". L Weptalo

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E projecto se malas en trabajo multidisciplinario con la El diseño del sistema interactivo se construyó a partir de Hoy en de las tecnologías múvies están mercando una

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## Conclusions

- Models proposed help to achieve a multidisciplinary communication with all stakeholders.
- Methodology takes different contexts of use, where were applied cases study for children with different ways to communicate (sign language or verbal)
- User model proposed help to identify the aspects of child with auditory impaired using a set of evaluation methods.
- Evaluation methods that were applied with children were oriented in the user experience and usability. However, this methods aren't oriented to children with disability
- Cognitive processes very important in the design because they help to serious game design can adjust to needs of children
- Working with real objects can influence in the environment in which it operates the child. Take on account theories as Piaget and Vygotsky.
- Results obtained were positive, where were used different strategy types.
- The methodology provides principles to design serious games.
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- Validate the third case
- integrate fonomagica in the course transition and primary to work with the teachers.
- Propose a methodology to evaluate in serious games oriented to children with special needs
- Identify collaboration patterns in the second case
- Involve evaluation methods that allow to obtain cognitive abilities in children.

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